

# Natural Way Chiropractic Center

9150 Glenwood Street • Overland Park, Kansas 66212 • (913) 385-1999

## Payment and Insurance Policy

Natural Way Chiropractic Center will try to assist patients in obtaining insurance benefits whenever possible. It must be understood, however that:

1. **The patient is responsible for full payment of all services rendered on their behalf or on behalf of their dependent.**
2. We will call to verify benefits. **However, we cannot be responsible for errors in the quoting of benefits.** We suggest that you become aware of your own benefits, deductibles, and maximums, etc.
3. **Insurance is a contract between you, the Insurance Company and/or your employer.** Natural Way Chiropractic is not a party to that contract. Assisting you in trying to obtain payment is a courtesy and may be withdrawn at any time.
4. Other insurance carriers are billed weekly by Natural Way Chiropractic. Insurance payments are generally received within 30 days. The maximum time limit that Natural Way Chiropractic extends is 60 days. Thereafter the patient must pay the fees in full.
5. If we are requested to fill out additional forms, a clerical fee of \$5.00 per form is due in advance.
6. Patients must stay current with the full amount of their percentage of responsibility ~ (e.g. if insurance is expected to pay 80% of the bill, the patient must pay at least 20% of the charges). This must be paid at least weekly.
7. If the patient discontinues care for any reason other than discharge by the doctor, the patient must pay the outstanding balance in full, immediately – regardless of any claims submitted.
8. If the patient fails to keep regular appointments, they will be discharged. The patient must pay the outstanding balance in full, immediately.
9. All deductible amounts must be paid prior to submission for insurance benefits.
10. If there is any balance due after the Statement of Benefits is received from the insurance carrier, that balance is due from the patient immediately.
11. If the patient fails to pay off the balance due or make consistent payments, the account will be turned over for collection after 45 days of no payment. The patient will also be responsible for any collection fees acquired in the collection process.
12. Any refunds made to patients will be based on the full account balance, without presuming further insurance benefits that may be payable.

**I have read and I agree to the above. Further, I hereby authorize and request that insurance companies pay directly to Natural Way Chiropractic Center, any insurance benefits for chiropractic care, health related service and durable medical equipment that would otherwise be payable to me.**

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Name

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Date